

Overhaul of the CC-IN2P3's internal documentation ecosystem

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CC-IN2P3, the french Tier-1 for W-LCG, has recently equipped itself with a dedicated in-house documentation tool, DIPLO, based on an open-source web-based solution. The centralization of information and a single point of entry have been key in this cross-organizational approach. Starting at the initial situation report, we expose the vision and the specifications that have led to the implementation of the internal documentation project a.k.a. the DIPLO, based on the Bookstack open-source platform.

All pre-existing documentation has been centralized there by Mars 2024. Guidelines and best practices have been issued way before DIPLO's production status. At the same time, the ecosystem of tools used previously for documentation purposes has been simplified. This, in turn, has enabled some of these tools to naturally re-focus on their core business.

The current phase deals, on one hand, with content consolidation since Mars 2024, to ensure the sustainability of the technical documentation within the new ecosystem, and, on the other hand, with on-going adoption of DIPLO for operational information sharing throughout the organization, i.e. IT and non-IT departments, such as technical & logistics facilities and administration.

Side effects of this project set-up on the organization, challenges and lessons learned up to now will be addressed.

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